



## REGISTRATION CANCELLATION POLICY

I have read and agree to the terms of use and authorize Casa de Agua (d.b.a. Amansala Eco Chic Resort and Retreat) to charge my credit card to secure my reservation - full payment is required to secure your reservation. The charge will be identified on my credit card statement as **RG \*Amansala**.

Please process my payment in order to confirm my reservation. I understand that the 4% merchant credit card fee charged on the total reservation amount, plus a 19% service fee on the total reservation amount, plus \$500.00 of my payment is non-refundable.

Cancellations accepted 14 or more days in advance of the start date of my reservation will be subject to a \$500 cancellation fee, plus the 4% merchant credit card fee charged on the total reservation amount, plus a 19% service fee charged on the total reservation amount.

Cancellations accepted less than 14 days in advance of the start date of my reservation are 100% non-refundable. In extreme circumstances, at the sole discretion of Casa de Agua, we may apply previously received payments towards a future visit.

In the event of a natural disaster, such as a hurricane, Casa de Agua may, at its sole discretion, apply previously received payments for an existing reservation, to a future reservation if the start date of the future reservation is within one year of the start date of the cancelled reservation. No refunds will be issued for reservations cancelled due to a natural disaster - we may offer credit only, for a future reservation.

Casa de Agua, their employees, subsidiaries and affiliates, do not own or operate any entity which provides goods or services for your trip including, for example, lodging facilities, transportation companies, food service providers, equipment suppliers, etc. As a result, Casa de Agua is not liable for any negligent or willful act of any other third party.

I hereby agree to be responsible for my own welfare and accept any and all risks of delay, unanticipated events, inconvenience, illness, injury, emotional trauma or death.

I hereby release and discharge Casa de Agua from and against any and all liability from my participation in the trip. I agree that this release shall be legally binding upon me personally and all members of my family.

*2020-March-10*